

Data Protection Notes

1. General

With these data protection notes, we, VEGA Grieshaber KG (hereinafter referred to as “we”), inform you about the processing of personal data when using our VEGA Tools-App (hereinafter abbreviated to as “app”).

“Personal data” are, for the purposes of these notes, all information relating to a specific or determinable natural person, that is, for example, name, address, phone number or e-mail address.

2. Person responsible in accordance with the EU General Data Protection Regulation (GDPR)

VEGA Grieshaber KG
Am Hohenstein 113
77761 Schiltach
Germany

E-mail: info.de@vega.com

3. Contact data of our Data Protection Officer

You can reach our Data Protection Officer at datenschutz@vega.com or the postal address above with the addressee “FAO Data Protection Officer”.

4. Legal basis for the elicitation and use of data

(1) We elicit and use your personal data only when entitled to do so on the grounds of a legal provision or on the grounds of consent granted by you.

(2) The legal basis for processing of personal data of our contract partners necessary for the fulfilment of contracts is Art. 6 Par. 1 S. 1 letter b GDPR; if personal data of third parties (e.g., contacts of our contract partners) are processed thereby, the legal basis for this is Art. 6 Par. 1 S. 1 letter f GDPR (protection of legitimate interests). If we process personal data in compliance with a legal obligation, this is permitted in accordance with Art. 6 Par. 1 S. 1 letter c GDPR. If we process data for the protection of legitimate interests of our company or third parties and these are not overridden by predominant interests of data subjects concerned, this is permitted in accordance with Art. 6 Par. 1 S. 1 letter f GDPR. We cite the respective pertinent legal basis below for the individual uses.

(3) If we process data based on your consent, this consent forms the legal basis for the processing in accordance with Art. 6 Par. 1 S. 1 letter a GDPR; such consent is revocable at any time with effect for the future.

5. Processing of personal data when registering for use of myVEGA with our app form and negotiation and conclusion of contracts where necessary.

(1) When you register for myVEGA in the app or contact us, we store and use the data communicated by you (e.g., e-mail address, name, phone number or address of the contacts named to us) to answer your questions. The legal basis for this is Art. 6 Par. 1 S. 1 letter f GDPR.

(2) If a contact is to be made with the purpose of negotiations for a contract or order or contracts are to be concluded and fulfilled, we will process personal data elicited on the basis of the contact made for these further purposes if necessary. The legal basis for this is Art. 6 Par. 1 S. 1 letter b GDPR or Art. 6 Par. 1 S. 1 letter f GDPR.

(3) In addition, we may also use the postal address of your company and the name of a specified contact, where applicable, disclosed to us when making contact, for sending you interesting information about the products and services offered by us by addressed direct mailing. The legal basis for this is Art. 6 Par. 1 S. 1 letter f GDPR. Such direct mailing requires no prior consent by law (§ 7 UC Act). You are, however, entitled to object to this direct mailing at any time with effect for the future (cf. also section 12 par. (2) of these data protection notes).

6. Siting

(1) When using the app, your consent to access to the site function of your mobile device may be requested so that your mobile device can communicate with your VEGA instrument via Bluetooth or Bluetooth Low Energy. The app uses this function only for communicating with your VEGA instrument. The site is not used, stored or passed on by the app.

7. Other functions and services of our app (e.g., myVEGA)

(1) We offer other services or functions such as the customer-specific information platform myVEGA. You may be required to state further respectively specified personal data there, which we use to provide the respective service and for which the aforementioned data processing principles apply equally. Special conditions of use and data protection notes may apply for the services and functions.

(2) All pins & codes that are entered in the app will be stored in a secure data storage area of the app, in the so-called app-specific set of keys. If the app is erased from your mobile device, all the stored data on the device are also erased. If the app has logged into the myVEGA portal, all locally stored data of the set of keys are synchronized with your myVEGA account at VEGA. The login data of the myVEGA access are also stored in the secure data storage area. These data are administrated at VEGA with encryption.

The legal basis for the processing is Art. 6 Par. 1 S. 1 letter f GDPR; our legitimate interest is to provide you with a set of keys function as a service provider and thus create a customer connectivity.

Backups (projection of the device parametrization) generated by the app and other device-specific data or documents of the connected devices are also synchronized on the VEGA server with an existing myVEGA access. These data are available to the account holder for a later call.

The legal basis for the processing is Art. 6 Par. 1 S. 1 letter f GDPR; our legitimate interest is to provide you with a backup function as a service provider and thus to create a customer connectivity.

8. Revocation of granted consents and objection to data processing

(1) If you have granted your consent to processing of your data, you can revoke this at any time with effect for the future.

(2) Insofar as the processing of your personal data is based on a weighing of interests prescribed by law (e.g., Art. 6 Par. 1 S. 1 letter f GDPR, you are entitled to object to the processing of your personal data. An objection is possible in particular at any time with regard to the processing of your personal data for purposes of advertising and data analysis, moreover, when the processing is unnecessary for the fulfilment of a contract or the provision of a special service or offer desired by you.

(3) You can declare your objection by e-mail to info.de@vega.com or by sending a message to the contact data stated in our masthead. Please state to what the objection applies.

9. Duration of the processing

We will erase the data as soon as the storage is no longer necessary for the respective named processing purpose. If erasure is excluded by an obligation to preserve records or if we need the data to pursue or defend legal rights or to fulfil legal obligations, we will restrict the use accordingly.

10. Your rights as an affected party

(1) In accordance with the pertinent legal data protection regulations, you have the following rights regarding your personal data concerned under the respective legal conditions:

- Right to information,
- Right to rectification or erasure,
- Right to restriction of processing,
- Right to object to processing,
- Right to data portability,
- Right to revoke granted consents for the future.

No costs shall be incurred by you for the fulfilment of these rights.

(2) You may contact the responsible data protection supervisory authority with any complaints about the processing of your personal data.

VEGA Grieshaber KG

Effective as of: 01/07/2022